

Conflict Mediation Coach

Personal and Corporate Peacemaking

Erik Johnson, Conflict Mediator

A Service of Family Challenge Ministries

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Mediation Agreement:

Introduction

Thank you for the opportunity to let the **Conflict Mediation Coach** help you resolve conflicts and mediate disputes. We are confident, given our experience with others, that we can assist you to achieve these goals.

My role as family dispute mediator is not to:

- Answer legal questions (if legal counsel is necessary, referrals will be made).
- Resolve your conflicts (we value mediator impartiality).
- Take sides or make decisions for you. Successful mediation relies on the ability of disputants to reach a voluntary agreement.
- Be judge or jury.

My role as family dispute mediator is to:

- Facilitate the exchange of information by encouraging assertiveness (not passivity or aggression) and active listening for all parties.
- Regulate emotionally charged issues by calling time out for confidential private sessions with the mediator (caucus) as needed.
- Protect all participants from verbal or emotional mistreatment.
- Answer questions regarding principles for conflict mediation.
- Identify, evaluate the depth of, and help disputants work through an impasse (getting “bogged down” or “stuck”) in the mediation process.
- Write up any decisions you agree on (memoranda of understanding, contracts, covenants, promises, co-parenting agreements, options to avoid future conflicts, etc).

Your Role in Mediation:

- Allow the mediator to lead the meeting.
- Respectfully take turns speaking.
- Input: If at any time you're dissatisfied or uncomfortable with this process please say so.

Mediation Meetings typically follow this Five Stage agenda:

- Opening comments by the mediator.
- Information sharing and issue identification.
- Brainstorming and generating options for resolution.
- Evaluating options for resolution.
- Agreement and closure.

Acknowledgement

Agreed to by _____ date _____

Agreed to by **Conflict Mediation Coach (Erik Johnson)** date _____